

November 24, 2016

For providing passengers with better information and services

Passenger Information Desk to open at Ueno Station!

-Sale of "Tokyo Subway Tickets" to simultaneously commence at the Passenger Information Desk at four stations-

Both services to commence on Thursday, December 1, 2016!

On Thursday, December 1, 2016, Tokyo Metro (Head Office in: Taito Ward, Tokyo; President: Yoshimitsu Oku) **will open new Passenger Information Desks at Ueno Station, which is frequently used by Japanese passengers and foreign passengers visiting Japan who are unfamiliar with the subway system.**

At present, a Passenger Information Desk is present at Ginza Station, Shinjuku Station, Omote-sando Station and Shibuya Station*. With Ueno Station, the number of Tokyo Metro stations with a Passenger Information Desk will become five. (*The Passenger Information Desk at Shibuya Station is jointly operated with TOKYU CORPORATION.)

Similar to the Passenger Information Desk that Tokyo Metro has operated at other stations up to this point, the new Passenger Information Desk to be opened at Ueno Station will be staffed by individuals capable of providing information in the English and Chinese languages.

Additionally, starting December 1, 2016, "Tokyo Subway Tickets," which are special passenger tickets for travelers, will become available for purchase exclusively to foreign passengers visiting Japan at the Passenger Information Desk at Ginza Station, Shinjuku Station, Omote-sando Station and Ueno Station.

Going forward, Tokyo Metro will continue its proactive endeavors to enable it to assist passengers in a convenient and easy-to-understand manner as their "guide to Tokyo."

Please see the Attachment to this release for an overview of this endeavor.



Passenger Information Desk at Ueno Station (image representation)

Opening of New Passenger Information Desk at Ueno Station and Commencement of Sales of “Tokyo Subway Tickets” at Passenger Information Desks: Overview

1. Opening of New Passenger Information Desk at Ueno Station

(1) Opening Date

Thursday, December 12, 2016

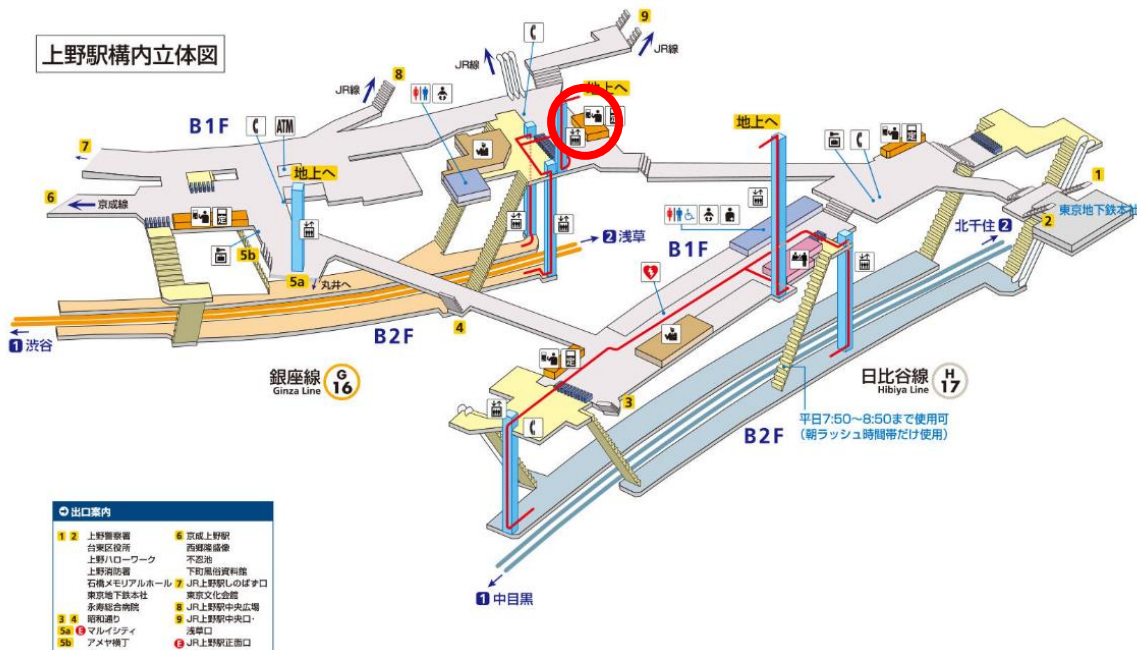
(2) Hours Available

Between 9:15 AM and 5:15 PM (Available 365 days a year)

*Hours available are identical to those at the Passenger Information Desk at Ginza Station, Shinjuku Station and Omote-sando station.

(3) Opening Location

Across from the JR-side ticket gate at Ueno Station on the Ginza Line



(4) Information to Be Provided

- Information on facilities around Ueno Station (hotels, sightseeing spots, etc.)
- Information on how to use Tokyo Metro and other transportation facilities (how to transfer trains, purchase passenger tickets, etc.)
- Information on how to access airports
- Other information, including that regarding sightseeing

2. Commencement of Sales of “Tokyo Subway Tickets” at Passenger Information Desks

(1) Ticket Types and Price

- Tokyo Subway 24-hour Ticket (Valid for 24 hours after first use) Adults: 800 yen/Children: 400 yen
- Tokyo Subway 48-hour Ticket (Valid for 48 hours after first use) Adults: 1,200 yen/Children: 600 yen
- Tokyo Subway 72-hour Ticket (Valid for 72 hours after first use) Adults: 1,500 yen/Children: 750 yen



(2) Valid Routes

- All Tokyo Metro lines
- All Toei Subway lines

(3) Available for Purchase By

Foreign travelers visiting Japan *Interested persons will be asked to present their passport, etc. to prove that they are foreign travelers visiting Japan.

(4) Where to Buy

Passenger Information Desk at Ginza Station, Shinjuku Station, Omote-sando Station or Ueno Station

(5) Date Available for Purchase

Starting Thursday, December 1, 2016

(6) Times Available for Purchase

Between 9:15 AM and 5:15 PM (Available for purchase 365 days a year) *Times available for purchase are identical to availability hours of Passenger Information Desks.

(7) “Chikatoku” Special Benefits Service

With “Chikatoku,” passengers can receive special benefits in the form of discounts, free gifts and more at over 400 spots on Tokyo Metro and Toei Subway lines when they show their Tokyo Subway Ticket or another eligible passenger ticket. Details can be found in the “Chikatoku” guidebook distributed at stations on Tokyo Metro and Toei Subway lines as well as at the following URL:

<http://chikatoku.enjoytokyo.jp/en/>



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